



## Spiece Kids Zone Guidelines

Kids Zone is for children 6 weeks to 13 years of age and is available for members, clients of the Day Spa and Spiece Tenants.

Hours are as follows but are subject to change:

Monday-Friday: 8:00 am-1:00pm, 4:00pm-8:00pm

Saturday:-Sunday: 8:00 am-2:00 pm

- Payment for Kids Zone area must be paid in advance at the main reception desk. You will be given a pass to allow your child admittance into the Kids Zone. Services are not offered without payment.
- Cost is \$5/child or \$50 for 20 visits. An unlimited Kids Zone membership is available for \$24/month/child.
- For the comfort of your child and others, stays longer than 2 1/2 hours per day/evening session are not permitted. A late fee of \$5 plus \$1/min will be assessed.
- Parents must pick their child up before the Kids Zone closes. A late fee of \$1 per minute will be assessed if picking a child up after the zone has closed. Children will be taken to the front desk for pick up.
- Parents must remain on the premises while their child is in the Kids Zone area and the child is also required to stay in Kids Zone area, unless accompanied by parent/guardian or attendant. Please inform the attendant which area of the building you will be utilizing during your visit.
- When parents pick up his/her child, the following must occur:
  - The parent will sign the "sign-out" on the reservation sheet
  - The parent who signed the child in must sign the child out, unless attendant informed otherwise.
  - The signature will be validated by the attendant.
- For the health of all children and staff, ill children will NOT be permitted in the children's area. If your child has an allergy, please bring a note from your doctor stating this fact so we do not confuse allergy symptoms for those of a cold or flu. If your child is not attending school for health reasons, he/she will not be permitted in the Spiece Kids Zone.
- For health and sanitation, staff is not required to change dirty diapers. You will be notified of soiled diapers and requested to change them as soon as possible.
- To be fair to other children, to avoid allergy mishaps, and for sanitation purposes, **food is not permitted** in the Kids zone.
- If Kids Zone has more than 15 children at one time, you may be required to wait for additional staff (when available) or until other children leave.
- All lost and found items will be kept for a maximum of two (2) weeks and then donated to charity. Please mark your child's belongings to assist the staff in returning belongings.
- If a child is unhappy or having a difficult time being separated from the parent, the staff will make every attempt to make the child feel welcome and happy. If all efforts fail, the staff will notify the parent to come and assist in calming the child.
- Each child is special to us. Please let us know of any concerns. Usage and privileges may be revoked if reoccurring inappropriate behavior is not corrected.

*Thank you for choosing Spiece!*